



“I Forgot How to Log In!”

If you have already created a Connect! account, but cannot remember your username and password, please do the following:

1. Please go to www.connectedu.net/members and enter what you *think* your username and password may be.
...If this does not work:
2. Click the “*I forgot My Password*” link located directly under the login box
...you will be asked to enter your username. If you do not remember your username please contact customer support at customersupport@connectedu.net
3. If you have previously answered security questions, you will be prompted to answer these questions. Upon correct completion of your security questions, you will be prompted to select and enter a new password. If you have not previously answered security questions, please click on the “*Customer Support*” link in order to submit a request to the Connect! Customer Support team.

Welcome to Connect!

Sign In

Username

Password

LOGIN

[I forgot my password!](#)

Step #1

Step #2

Connect! Help Feedback

Lost Password

Unable to find your security questions. Please contact [customer support](#).

Step #3